/// Rights Of Cancellation (English)

Cancellation:
Cancellations and refund requests for physical sound carriers must be made to Something-Records via email, phone or post within 14 days (Something, Feldstr. 13, 38667 Bad Harzburg) with a clear explanation of intent. Whether an objection or complaint of the circumstances is applicable afterwards, is at the seller's discretion. The customer may return these physical goods received - upon consultation - within this time frame, without a necessary reason. The time frame shall begin upon receipt of goods. To this end, the customer must contact Something-Records within the specified time frame. Cancellations and it's results must be notified, clarified and arranged in advanced with Something-Records - the customer shall receive a refund. Digital downloads are not cancelable after providing the download, nor returnable, since it can not be seen afterwards, what happend to the files after the receivement at the customer. Actually this is a common handling and should be self-explanatory. Should however a mistake by Something Records demonstrably persist, a conclusion of query should be possible, for the customers best interest.

Cancellations are spoken the easiest way, on the same way the order-process has been made - mostly by Email - and via a clearly statement. You can use the cancellation form for this, but you don't have to.

You need to pay the immediate costs for the return of the goods.

If you cancel your purchase, Something Rec will refund you as consequence, after receipt and succesful examining of the goods, all payments, except the possible additional costs you has been choosen for a not-standard / cheapest suggested delivery.

If nothing other should agreed, your order amount will be returned on the same way the primary transaction has been made.

For arising questions and for cancellation-announcements, an outreach is most simply the best. You find the contact details here, on the website, your order-confirmation / proforma as well as on your delivered invoice.

Something Rec. / Email:
stl@something-records.com